

Request for Credit RMA Form

Please Read Carefully:

- 1) No hardware upgrades, nor any software products are allowed for return --
SORRY, NO EXCEPTIONS
- 2) Must be within 10 days for credit. Canopus Corporation reserves the right to refuse returns and/or credit without properly following online procedures.
- 3) Items returned without proper authorization will be returned to you without hesitation and at your expense.
- 4) Any handling fees or expedited freight charges are nonrefundable. C.O.D. returns will be automatically refused
- 5) Please allow 14 days for credit to be posted to your account.
- 6) All returns are subject to a 15%-25%-restocking fee. In some cases fee may be higher. Adobe Premiere is non returnable if opened and a fee will be charged.
- 7) RMA number issued by Canopus must be clearly listed on the outside of the box.

Please complete this form and fax to 408-954-4577 attn: Sales Return. We will email your RMA number to list on the outside of the box for return.

Today's Date: _____ Order Date: _____ Order Number: _____

Company Name: _____

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: (Day) _____ (Night) _____

Email: _____

Product: _____

Reason for Return: (Please be thorough)
